



WEBSITE ACCESSIBILITY STATEMENT

VERSION NUMBER	V2
DATE OF LAST REVIEW	November 2022
DATE OF NEXT REVIEW	November 2024

ACCESSIBILITY STATEMENT FOR neston.org.uk

This statement applies to Neston Town Council’s website – neston.org.uk. This website is run by Neston Town Council and its community content is run by community volunteers.

We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts,
- zoom in up to 300% without the text spilling off the screen,
- navigate most of the website using just a keyboard,
- navigate most of the website using speech recognition software,
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver).

We have also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

Website accessibility

We know some parts of this website are not fully accessible:

- some PDF documents are not fully accessible to screen reader software.

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille, let us know and we will do our best to help wherever possible.

You can contact us by email: council@nestontowncouncil.org.uk

You can call us on 0151 336 3840.

Reporting accessibility problems with this website

We are always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we are not meeting accessibility requirements, email council@nestontowncouncil.org.uk, telephone 0151 336 3840 or write to Council Manager, Neston Town Council, Town Hall, High Street, Neston CH64 9TR. Please specify the relevant website page or document title if possible.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you are not happy with how we respond to your complaint, contact the [Equality Advisory & Support Service \(EASS\)](#).

TECHNICAL INFORMATION ABOUT THIS WEBSITE'S ACCESSIBILITY

Neston Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances and exemptions listed below.

NON-ACCESSIBLE CONTENT

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

Certain finance information (signed audit reports and minutes, expenditure records etc) take the form of scanned documents and therefore fail WCAG 2.1 AA success criterion 1.1.1 (non-text content).

Some existing/archived images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content). We aim to include text alternatives for all new images and these images therefore meet accessibility standards.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they are not essential to providing our services. For example, we do not plan to fix inaccessible pdfs or other documents:

- created by other organisations/authorities,
- hosted on third party websites,
- published before 23 September 2018,
- where their content is available in another format which is accessible,
- where their content qualifies as archives under the regulations.

Any new PDFs or Word documents we publish will meet accessibility standards.

Live video

We do not plan to add captions to live video streams because live video is exempt from meeting the accessibility regulations.

WHAT WE ARE DOING TO IMPROVE ACCESSIBILITY

Neston Town Council is committed to improving accessibility on this website and will do so by working with the community volunteers and IT consultant to identify and resolve accessibility issues.

PREPARATION OF THIS ACCESSIBILITY STATEMENT

This statement was reviewed in November 2022.

This current website was last tested in November 2022. The test was carried out by Neston Town Council in conjunction with our IT Consultant by testing sample pages with screen reader software and speech recognition software. We also tested forms for their ease of navigation using a keyboard. We use WAVE Web Accessibility Evaluation Tool.