



NESTON MARKETS POLICY

VERSION NUMBER	V1
DATE & MINUTE REFERENCE	MTH7 92
DATE OF NEXT REVIEW	As required

Overview of Neston Market

First appearing in 1728 when King George III granted a royal charter for a weekly market, Neston Friday market has been a popular and well-loved weekly event ever since. During the mid-1800s the market was so successful that people would travel from North Wales across the River Dee estuary on foot, ponies, donkeys and on carts to get to Neston Market.

The Market today retains all of its historic charm and has a wide-ranging offer including fashion for all the family, shoes, bags, cosmetics, jewellery, bedding, household goods, stationery, sweets, plants and pet supplies as well as fresh fruit and vegetables, meats, fish, cheese and a variety of bakery produce including Greek, Lebanese, American, French and British.

Neston Market is a focal point for the town where locals and shoppers tend to meet. The market is friendly, informal and often has live music and entertainment which adds to the relaxed and jovial atmosphere.

General Conditions

1. Traders wishing to apply for a Pitch at the Market will be required to complete the licence agreement application form.
2. The Town Council is under no obligation to approve any such application but if it does so then the Trader is granted the Rights, in common with the Town Council and all others authorised by the Town Council so far as is not inconsistent with the Rights, during the Licence Period.
3. The Goods allowed on the market will be at the discretion of the Markets Manager to achieve a good mix of trades.
4. The Town Council does not promise exclusivity to any trader.
5. Stall or pitch hire may be terminated at any time by the Markets Officer or Market Manager if the Trader is found to be in breach of the Terms and Conditions of Trade.

6. The Council reserve the right to give one week's notice to terminate a Trader's licence.
7. Details of all market days and trading hours are as follows:

Day	Description	Opening Hours	Frequency
Friday	General trading market - indoor and outdoor area	8am-up to 2pm	Weekly – every Friday
Night Market	General trading market - indoor and outdoor area	TBC	TBC
TBC	Christmas Market	TBC	TBC
Friday	Good Friday Market	8am-up to 2pm	Good Friday

8. Traders are expected to trade until the advertised market end time of 2.00pm. Exceptions to this are at the discretion of the Markets Officer in consultation with the Markets Manager.
9. In return for the grant of a licence the Trader must pay Pitch fees in accordance with the Town Councils approved 'Charging Schedule'.
10. Fees will be charged weekly and paid by Square card payment system.
11. All Traders must have current Public Liability Insurance to the value of no less than £5,000,000 cover. Every Trader must indemnify the Town Council against all actions as a result of its activity. Traders must be able to produce evidence of such insurance upon request. Traders will not be allowed to trade unless an up-to-date copy of their certificate of public liability insurance is held by the Town Council. New traders must produce this prior to or on their first day of trading.
12. All persons left in sole charge of a pitch must be aged 18 years or over.
13. The council reserves the right to alter any stall location or change the market layout. No trader will have exclusive occupation of any pitch.
14. The name of every Trader must be clearly and legibly displayed in a prominent position at the front of the Stall or Pitch whilst trading is carried out from the Stall or Pitch. Prices of goods on sale must also be displayed.
15. A Trader shall not place Goods beyond the boundaries of their Pitch whether on the ground or hanging from any part of the Stall or Pitch.
16. Any fixtures of fittings or appliances provided by a trader must be safe and kept in good condition. Traders must ensure that any electrical equipment used on the market has a valid Portable Appliance Certificate. Appliances without a valid certificate may not be used. Traders must be able to provide proof of a valid PAT certificate if requested.

17. Aisle widths, of 3 meters, must be maintained, and trolleys, trucks or boxes must not be used as an extension to any Stall or Pitch, or protrude from a Stall or Pitch.
18. The Trader must comply with any rules, regulations or byelaws notified to him which the Town Council may make governing use of the Market, including but not limited to the Pitch and exercise of the Rights.
19. The Trader must not impede in any way the Town Council or its officers, employees or agents in the exercise of the Town Council's rights of possession and control of any part of the Market Place, including but not limited to the Pitch.
20. The Trader may sell only the approved Goods from the Pitch.
21. Limitations on the range and type of Goods (i.e. trading lines) must be strictly observed and requests for changes must be approved by the Markets Officer, in consultation with the Markets Manager, in writing prior to any changes taking place. An administration charge will be payable for any changes to approved lines.
22. The Markets Officer or Manager has the right to refuse the introduction of any additional Goods.
23. A Trader shall not undertake any act that might cause danger, nuisance or annoyance to other traders, visitors or local commercial occupiers and shall comply without question with the reasonable instruction of the Markets Officer or Markets Manager.
24. Traders and their staff are required to conduct themselves in an orderly manner and cause no obstruction to the aisles.
25. Traders must observe all statutory and regulatory requirements relating to the use of Pitches.
26. Traders are all required to keep their Pitches clean and free from litter.
27. Neston Town Council does not collect rubbish from its Market Traders and Traders are not permitted to dispose of any rubbish in the Town Council bins. All rubbish must be taken away and disposed of correctly.
28. Traders selling foodstuffs must comply with the Food Hygiene (England) Regulations 2006 as amended.
29. All food which is handled, stored, packed, displayed or transported shall be protected against contamination. Food must be placed and/or protected as to minimise any risk of contamination.

30. The sale of dangerous weapons is prohibited
31. The sale of live animals, fish, birds or other fowl is prohibited.
32. Ear-piercing, tattooing, acupuncture or electrolysis is prohibited.
33. Traders may only store approved goods in designated storage or lockup areas allocated by the Markets Officer.
34. Traders must pay storage fees in accordance with the Council's current Charging Schedule. Storage fees must also be paid for any weeks in which the trader does not attend the market.
35. Any Trader aggrieved by any action taken against him / her should make a complaint using the Town Council's formal complaints procedure. (More information can be obtained from the Town Council's website www.neston.org.uk)
36. The Town Council's complaints procedure, as above, will be followed in the case of unreasonably persistent or vexatious complaints. Action will be taken as deemed appropriate. This may include the suspension or cancellation of a Trader's licence.
37. The Markets Officer's and Market Manager's instructions and decisions regarding the operations of the Market must be observed. Decisions made by the Markets Officer or Market Manager regarding the rules and regulations are final.
38. In the event of any Trader not complying with the Terms and Conditions during the holding of the Market, the Markets Officer or Market Manager, by written notice, may require the Trader to immediately leave the Market and to remove all belongings. The Markets Officer's or Market Manager's decision on whether the Terms and Conditions have been complied with cannot be contested on the day the alleged breach occurs, but the Trader may appeal within seven (7) days to the Town Council who will fix a time as soon as practicable to hear the appeal and who may make such further decision and take such action as they deem appropriate. This may include the suspension or cancellation of any Trader's licence.
39. The Council has a zero-tolerance attitude to aggressive behaviour, be it violent or abusive, to our staff or traders. Any trader who behaves in such a manner may have their licence revoked immediately, and any casual trader seeking a stall will not be given a pitch or allowed to return to Neston market.